



# Your Insurance Card or Document

You will receive a card or other document after you enroll. Your insurance card is proof you have insurance. You need to bring this card with you when you receive healthcare. You will also need it when you call your insurance company to ask a question.

Your insurance card might look like this:

INSURANCE COMPANY NAME

PLAN TYPE 4	1 MEMBER NAME: JOHN SMITH DOB: 01/23/45
EFFECTIVE DATE	2 MEMBER NUMBER: XXX-XX-XXXX
PRESCRIPTION GROUP # XXXXX	GROUP NUMBER: XXXXX-XXX 3
PRESCRIPTION COPAY 7 \$15.00 GENERIC \$20.00 NAME BRAND	5 PCP COPAY \$15.00 SPECIALIST COPAY \$25.00 EMERGENCY ROOM COPAY \$75.00
	6 MEMBER SERVICE: 800-XXX-XXXX

- 1 Your name and date of birth are printed on the card.
- 2 Member number: Your unique number helps your provider know how to bill your insurance plan.
- 3 Group number: This number tracks the benefits of your plan. It also helps your provider know how to bill your insurance plan.
- 4 Plan type: Your card might have a label like HMO or PPO. This tells you what type of insurance plan you have. It also tells you what network your plan has.
- 5 Copayment: The amount you pay at the time you receive certain healthcare services.
- 6 Phone numbers: You can call your plan with questions. You can call to ask about your coverage. You can also call to find out which healthcare provider is in your network. Phone numbers are sometimes listed on the back of your card.
- 7 Prescription copayment: The amount you pay for each prescription you fill.